



**Risk Management:
Rising to the Challenges**

**27TH ANNUAL NEW ENGLAND REGIONAL
HEALTHCARE RISK MANAGEMENT CONFERENCE**

**Mystic Marriott Hotel and Spa
Groton, CT
April 30 –May 2, 2017**

Sunday April 30, 2017

9:00 am – 3:00 pm

16th Annual Golf Tournament

Fox Hopyard Golf Club, 1 Hopyard Rd, East Haddam, CT

Sponsored by rL Solutions

For questions regarding the Golf Tournament contact Ken Felton at kenneth.felton@WillisTowersWatson.com

Separate advance registration required (Form attached). Green fees to be paid on day of tournament.

10:00 am – 4:00 pm

Mystic Seaport

Contact Carol Doty at cdoty@KBRLAW.com for more information

3:00 pm - 6:00 pm

Conference Registration Desk Open

Marriott Foyer

4:00 pm - 5:00 pm

General Session

“Addressing Distinct Personality Types Commonly Seen in Behavioral and Aging Services Environments”

Jose L. Guzman, Jr., RN, MS, CPHRM, DFASHRM, AVP Risk Management, Hudson Insurance Group

Jonathan Rubin, Partner, Kaufman Borgeest & Ryan, LLP

Carol Doty, RN, Esq., CIPP/US, Partner, Kaufman, Borgeest & Ryan, LLP

Mystic Salon A

5:30 pm - 7:00 pm

Welcome Reception

Marriott Salon D

Sponsored by Neubert, Pepe & Monteith



Monday May 1, 2017

7:00 am - 9:00 am

Conference Registration Desk Open

Marriott Foyer

7:00 am - 8:15 am

Breakfast/Exhibits

Marriott Salon A

Breakfast sponsored by Coverys

8:15 – 8:30 am

Opening Comments

Moira Wertheimer, President, CSHRM

Marriott Salon D

8:30 am – 9:30 am

Keynote Speaker

“If Disney Ran Your Organization What Would It Look Like? Secrets to Lead and Create a Disney-like Client Culture and Whistle While You Work Team Environment Today!”

John Formica, John Formica Enterprises

Marriott Salon D

9:30 am – 10:30 am

ASHRM Update

“Risk Management Considerations Associated with Personalized Genomic Medicine”

Mike Midgley, RN, JD, MPH, CPHRM, FASHRM, ASHRM 2017 President

VP, Healthcare Risk Engineering, Swiss Re Corporate Solutions

Marriott Salon D



10:30 am – 11:00 am

Break/Exhibits

Marriott Salon A

11:00 am – 12:00 pm

General Session

“Dealing with Dangerous Patients”

Barbara Hayes Buell, Esq., Partner, Smith Duggan Buell & Rufo, LLP

Gerard Butler, Esq. Partner, Smith Duggan Buell & Rufo, LLP

Marriott Salon D

12:00 pm – 1:00 pm

Lunch/Exhibits

Mystic Salon E

1:00 – 2:00 pm

Breakout Sessions

1. *“Mitigating Exposure under the ADA and ACA”*

Honorable Ruth B. Kraft, Chair, Employment & Compliance Law Group, Bartlett McDonough & Monahan LLP

Marriott Salon D

2. *“Risk Managing Midwifery Practices”*

Patricia Hughes, SVP, Risk Management, OneBeacon Healthcare Group

Peggy Berry Martin, President, QRM Strategies

Mystic Salon A



2:15 pm – 3:15 pm

Breakout Sessions

1. *“New CMS Emergency Preparedness Regulations: What This Means For You and The First Step: A Hazard Vulnerability Assessment”*

Nicholas E. Gabriele, Vice President Russell Phillips & Associates

Marriott Salon D

2. *“Getting Ahead of the Challenges with Mergers & Acquisitions”*

Anne Huben-Kearney, RN, BSN, MPA, CPHQ, CPHRM, CPPS, AVP Healthcare Risk Management, AWAC Services

Allison Funicelli, CCLA, ACHE, ARM, Litigation Manager, Hamlin & Burton Liability Management

Mystic Salon A

3:15 pm - 3:45 pm

Break

Marriott Salon A

3:45 pm – 4:45 pm

Breakout Sessions

1. *“Developments in Non-Discrimination Laws and Protection for Gender Identity”*

Alice Vautour, Attorney, Danaher, Lagnese, PC

Marriott Salon D

2. *“Responding to EMR Discovery: Practices to Avoid and Lessons to be Learned”*

Matthew P. Keris, Esquire, Shareholder, Marshall, Dennehey, Warner, Coleman & Goggin

Michelle Crum, Risk Management Manager, Lancaster General Hospital, Lancaster, PA

Deb Valent, MBA, ARM, CPHRM, AIS, CNA Healthcare Segment, Risk Control Consultant

Mystic Salon A



4:45 pm – 5:30 pm
Exhibit Hall/Refreshments
Marriott Salon A

7:30 pm – 11:30 pm
Reception with Desserts, Dancing and Drinks
Mystic E

Tuesday May 2, 2017

7:00 am - 8:15 am
Breakfast/Exhibits
Marriott Salon A

8:15 am – 9:15 am
Breakout Sessions

1. “You Can’t Make This Stuff Up!”

Moira Wertheimer, Esq., RN, CPHRM, Assistant Vice President, Healthcare and Psychiatry Risk Management Group,
AWAC Services, President CSHRM

Ailish Wilkie, MS, CPHRM, CPHQ, Patient Safety and Risk Management Director, Atrius Health, President MSHRM
Tatum O`Sullivan, RN, MHSA, CPHRM, FASHRM, Director, Ambulatory Risk & Patient Safety,
North Shore Physicians Group, President NNESHM

Sue Boisvert, BSN, MHSA, CPHRM, FASHRM, Senior Risk Specialist, Coverys

Marriott Salon D

2. “Managing the Authority Gradient in a Collaborative Just Culture”

Joanne Locke, RN, JD, Director of Risk Management, Brigham and Women’s Faulkner Hospital, Boston, MA

Mystic Salon A

9:30 am – 10:30 am

Break out Sessions

1. *“Aligning Key Enterprise Risk to Strategic Initiatives Using Metrics”*

Kenneth W. Felton, RN, MS, CPHRM, DFASHRM, SVP National Healthcare Practice, Willis Towers Watson

Chrystina Howard, ARM, CRM, CIC, SVP Strategic Risk Consulting Group, Willis Towers Watson

Marriott Salon D

2. *“The Physician Burnout Epidemic – Care for the Caregiver”*

Lauran Cutler, RN, BSN, CPHRM, Risk Control Consulting Director, CNA Insurance

Suzanne Duni-Briggs, JD, RN, BSN, CPHRM, Director Loss Prevention Program, Lifespan Risk Services

Patricia Harmon, RN, BSN, MM, CPHRM, Risk Control Consultant, CNA Insurance

Mystic Salon A

10:30 am – 10:45 am

Raffles – Marriott Salon D

10:45 am – 11:30 am

Keynote Speaker

“Risky Business – It’s Not Just Dancing in Your Underpants”

“Earlene Babcock” aka Michelle Gotay, Motivational Entertainer

Marriott Salon D

11:30 am

Closing Remarks

Moira Wertheimer, President CSHRM

Ailish Wilkie, President MSHRM

Snacks for the Road



CONFERENCE REGISTRATION: DEADLINE – April 23, 2017

Please visit www.cshrm.org to register for the New England Regional Healthcare Risk Management Conference

You can pay by credit card or check on our secure website. If paying by check, simply select the check option, make the check payable to CSHRM, complete the form below and mail it to:

CSHRM
41 Crossroads Plaza
PO Box 118
West Hartford, CT 06117

If you have any questions please e-mail: registration@cshrm.org

Name _____ Name for badge _____
Title/Credentials _____
Organization _____
Address _____
City _____ State _____ Zip _____
Phone _____ Email _____

Fee: **Chapter Member** - Full conference Early bird: Before 4/1 **\$175** After 4/1 **\$225**
 Non member – Full conference Early bird: Before 4/1 **\$225** After 4/1 **\$275**
 Networking Badge – Admittance to Exhibit Hall, Welcome Reception, and President’s Reception only: **\$50**

I plan to attend the Welcome Reception: Yes No
I plan to attend the President’s Reception: Yes No

If paying by check, complete this form and mail it to CSHRM



Cancellation Policy

Full refund of conference registration will be made for a cancellation notice received before 4/1/17 less \$50 processing fee. Refunds will not be made for cancellations after that date or for non-attendance at the conference. Paid registration may be transferred to another person from the same organization only.

GENERAL INFORMATION

Corporate Sponsorship:

Help is always welcome to reduce the cost of education programs. If you are interested in sponsoring any portion of this program or future programs, please contact Basia Kula at basia.kula@ironshore.com

Continuing Education Credits:

Application has been made for American Hospital Association (AHA) continuing education credits provided for the American Society for Healthcare Risk Management. These credits meet the definition of continuing education requirements for the DASHRM, FASHRM, CPHRM, CPPS and CPHQ designations.

Conference Attire: Business Casual

Conference Proceedings: Proceedings will be available electronically only. An internet link will be provided for personal printing.

Hotel Accommodations:

A limited number of rooms at the Mystic Marriott Hotel and Spa are available for conference attendees at \$149 night plus taxes. These rooms must be reserved by April 1, 2017. Please go to <https://aws.passkey.com/e/15002397> to book your room. If you prefer to call the hotel directly to reserve your room, please call 1 877 901-6632 and mention the New England Regional Healthcare Risk Management Conference to get the special room rate.

Questions

For general questions regarding the conference, please contact:

Moira Wertheimer at 860 284-1326 president@cshrm.org or Lisa Calafiore at 860 284-1956 pastpresident@cshrm.org

For questions regarding registration, please contact: registration@cshrm.org

