



MSHRM Educational & Networking Conference

September 21, 2018

Courtyard Marriott

Marlboro, MA

Program Agenda

*Program agenda subject to change

8:30 AM - 8:45 AM Welcome/Update

8:45 AM- 10:30 AM Update: MA Department of Public Health Presentation and Panel Discussion

Beth Scheffler, MSN, APRN, Complaint Unit Manager and Panel TBD

10:30 AM - 10:45 AM Break

10:45 AM - 11:45 AM Update: MA Board of Registration in Medicine (BORIM) Quality Division

Deborah Farina Mulloy, PhD, RN, CNOR , Quality Nurse Analyst

11:45 AM - 12:30 PM Networking Lunch

12:30 PM - 1:30 PM What's New (and on the Horizon) in Cases, Claims and Court Decisions

Barbara Hayes Buell, Partner, Gerard A. Butler, Jr., Partner

Smith Duggan Buell and Rufo, LLP

1:30 PM - 2:15 PM Managing a Prolonged EMR Downtime

Mary Devine, Emergency Management Director, Boston Children's Hospital

Marcie Brostoff, Vice President and Associate Chief Nurse of Nursing/Patient Care and Clinical Operations, Boston Children's Hospital

2:15 PM - 2:30 PM Break

2:30 PM - 3:15 PM Workplace Violence Response: De-escalation Training

Matthew Termini, Deputy Chief, Public Safety and Security, Cambridge Health Alliance

Lorraine Murphy, Ambulatory Risk Manager, Cambridge Health Alliance

Cheryle M. Totte, RN, MS, Director, Patient Safety, Beth Israel Deaconess Medical Center

Edward Bortone, Director, Burlington Support Operations and Security, Lahey Hospital and Medical Center

3:15PM - 3:30 PM Raffles and Adjourn

Must be a MSHRM member and present to win!

PLEASE NOTE: THERE ARE NO REFUNDS FOR CANCELLATION OR NON-ATTENDANCE.